AKPIRG Alaska Public Interest Research Group

NATIVE MOVEMENT

Quick Guide

Eligibility Requirements for Emergency Broadband Benefit (EBB)

WHAT IS IT?

The Emergency Broadband Benefit (EBB) is a program for eligible households to receive a discount of up to $50 per month towards broadband service, and up to $75 per month for those on Tribal lands.

HOW DO I SIGN UP?

There are three ways to apply: online, by mail, or through your internet provider:

- To see if you are eligible for EBB, apply online, and find a provider near you go to getemergencybroadband.org
- Consumers can also apply by contacting their providers and asking to be enrolled in the program. If a provider is not offering the program, consumers can get it through another internet provider. List of participating providers found here: https://www.fcc.gov/emergency-broadband-benefit-providers#Alaska
- Consumers can apply by mail by printing off the application from getemergencybroadband.org and sending it with proof of eligibility to Emergency Broadband Support Center, P.O. Box 7081, London, KY 40742

ADDITIONAL INFORMATION:

Households with unpaid internet bills are still eligible so long as they meet at least one requirement.

Eligible households can also receive a one-time discount of up to $100 to purchase a laptop, desktop, or tablet from participating providers if they contribute $10-$50 toward the purchase price.

WHO'S ELIGIBLE?

To be eligible, a household must qualify for one of these:

- Qualify for existing internet provider discount broadband programs
- Qualify for Lifeline program (this includes households whose income is 135% or less than the federal poverty guidelines, or that participate in SNAP, Medicaid, or other federal programs)
- Have children eligible for free and reduced-price lunch or breakfast program, including through the USDA Community Eligibility Provision, or did so in the 2019-2020 school year
- Have a household member who has received the Pell Grant in the current award year
- Have a household member who is unemployed and/or experienced a substantial loss of income after February 29, 2020 (This includes households with a layoff or furlough notice, even if their application for unemployment insurance benefits has not been approved.)

QUESTIONS?

Help is available 7 days a week, from 9:00 a.m. to 9:00 p.m. ET by phone, email, or contacting your internet provider

Phone: call (833) 511-0311

Email: EBBHelp@usac.org - or - ashlyn@akpirg.org

www.fcc.gov/broadbandbenefit